



## SHIP ADULT SIGNATURE REQUIRED PACKAGES TO UPS ACCESS POINT® LOCATIONS

Ensure your customers receive their shipments quickly and conveniently, even when they aren't home to sign

When guests place an order on your website, you want to make sure they receive everything quickly and easily. Now your customers can redirect their Adult Signature Required shipments to a nearby UPS Access Point® location and pick them up at their convenience. Which means your customers will enjoy your products, while you enjoy fewer returns, resends, and complaints.



# Keep Customers Happy with Convenient Delivery

## Enhance customer satisfaction

When customers order your products, they expect the highest quality. But if they aren't home to sign for their package, they may have to wait for a second delivery attempt.

To ensure the best experience for your customers, you want your package delivered on the first try. That's why more than 10,000 UPS Access Point® locations nationwide, including The UPS Store® and Michaels locations, are now accepting Adult Signature Required packages. This new option means no missed deliveries and more satisfied customers.

## Encourage your customers to redirect their shipments

Ready to help your customers receive their shipments quickly and conveniently? You can integrate "Ship to UPS Access Point®" technology directly into the checkout process on your site with our [UPS API](#) or UPS Ready® provider, [HubBox](#). You can also encourage your customers to redirect to a UPS Access Point by including messaging directly on your website using our pre-made banners.

**Reach out to your UPS Sales Representative to get started.**

## KEY POTENTIAL BENEFITS:

- Delivery on the first try
- Convenience for your customers
- Lower return-to-sender costs
- Fewer customer complaints and returns
- A boost in sales as happy customers return to buy more

